

**Subject:** Re: Accidental Closeout

**From:** "Keith A. Lindsey" <kalecomm@gmail.com>

**Date:** 1/4/23, 12:29

**To:** "Moreno, Christina A - San Antonio, TX" <Christina.A.Moreno@usps.gov>

**CC:** Joe Gaines <Joe.Gaines@goodwintx.com>, Molly Salzwedel

, 'Daniel Huebner'

Christina,

Hi. I hope your holiday season was spectacular.

The last time you and I spoke, you told me that the broken mailbox would be fixed or replaced "at the end of next week" which should have been just before the turn of the year. Well, it's still not fixed or replaced. Can you tell me when it will be fixed, please? I have a homeowner who is irate, and rightfully so, that it's been almost a year and this thing still hasn't been fixed or replaced.

Please let me know.

Thanks!

Best Regards,

Keith A. Lindsey, MBA

President,

Owners Association of Bradford Park, Inc.

**Subject:** Broken Mailboxes

**From:** "Keith A. Lindsey" <kalecomm@gmail.com>

**Date:** 1/5/23, 16:28

**To:** 'Daniel Huebner' [redacted], Joe Gaines

<Joe.Gaines@goodwintx.com>, [redacted]

[redacted], Molly Salzwedel [redacted],

jamie lodes [redacted]

All -

I just got off of the phone with Christina Moreno of the San Antonio U.S. Postal Service. She told me she sent a crew to fix the mailbox at the address that I used for the Congressional Inquiry, which was Goodwin & Co.'s address because that's that address the HOA uses. She apologized to me and said that it was her fault. So, I told her where the mailbox is located and told her to forward my phone number to the crew so that I can guide them to the mailbox for them to fix or replace. She told me that it should be fixed or replaced in the next four days. We'll see.

So, if it's not fixed by Tuesday of next week, I'll call her again.

Again, cross your fingers and toes.

Best Regards,

Keith A. Lindsey, MBA  
President,  
Owners Association of Bradford Park, Inc.

**Subject:** Constituent Services for Congressman Pete Sessions

**From:** Stanton.Bain@mail.house.gov

**Date:** 1/18/23, 22:16

**To:** klindsey@kalecomm.com

**PETE SESSIONS**

17TH DISTRICT, TEXAS

COMMITTEE ON FINANCIAL SERVICES

SUBCOMMITTEE ON NATIONAL SECURITY,  
INTERNATIONAL DEVELOPMENT, AND MONETARY  
POLICY

TASK FORCE ON FINANCIAL TECHNOLOGY

COMMITTEE ON OVERSIGHT  
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January 18, 2023

Dear Keith,

I apologize for the delay in contact, but I wanted to provide you with the results of the ongoing case for the vandalized community mailbox in your neighborhood. I was able to take this case to the Manager of Consumer Affairs for the Texas district.

Here are the takeaways from this case:

The USPS cannot replace the community mailbox in your neighborhood because as a developed property ran by a Homeowners' Association, the mailboxes are legally considered the responsibility of the property management. The HOA or the developers are in fact responsible for the payment and order of a new community mailbox. You are encouraged to order as soon as possible because the production of these mailboxes has been considerably slower than normal due to lingering supply shortages from COVID times and the increase in vandalized mailboxes. The mailbox production facility genuinely cannot meet the demands of the orders and take 6-8 months longer to be delivered. We used to be able to encourage the production facility to expedite an order, but because of the severe demand for replacement boxes, the mailboxes are now made to order in the order that the production facility receives them. She did confirm that you are allowed to modify and set up lighting around the boxes as you wish because the neighborhood is the owner of the mailboxes, so feel free to set up whatever lighting and decorate as you wish.

How to order a community mailbox:

Contact or meet with the Postmaster with a request to order a new community mailbox. Tell the Postmaster about how many people the mailbox will serve so that the correct size and type of mailbox can be ordered. The HOA will need to pay for it. The post office is allowed to install the replacement mailbox if the office has the personnel capable of doing so. They will tell you if that is doable or not. The residents will be responsible for picking up the keys to their individual mailboxes at the post office. They will need to provide proof of identity and proof of residency. This can be a mortgage or rent payment or showing the deed. The residents will not need to pay anything since the mailbox is already owned by the neighborhood.

I apologize for our inability to ensure that your broken community mailbox was unable to be replaced by the USPS, but please know that the agencies, as run by the executive branch, make the rules that they follow. At this point, I will close your case on this matter, but I can always re-open your case if other related issues arise. If you have any questions, or if I can ever be of assistance to you with another matter involving a federal agency, please feel free to give me a call.

Sincerely,

**Stanton Bain, Field Operations**

Office of Congressman Pete Sessions - 17th District of Texas

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**Subject:** RE: Constituent Services for Congressman Pete Sessions

**From:** "Bain, Stanton" <Stanton.Bain@mail.house.gov>

**Date:** 1/20/23, 10:41

**To:** "Keith A. Lindsey" <kalecomm@gmail.com>

Hi Keith,

Glad to hear that the mailbox has been replaced. It's quite strange that the USPS would replace it and then tell me every step of the way in this case that they would not.

In regards to your bullet point thoughts:

- You're right. It took even our office effort to get that answer from the USPS. Your HOA is not the only one that this rule is affecting and the USPS has also been WITHHOLDING THE MAIL of constituents just because the USPS decided a new rule that everyone in that area needed community mailboxes instead of the homeowners' individual houses. It even happened to one of our own office staff members.
- That is correct for future reference. I would anticipate the HOA needing to replace future mailboxes at HOA expense. Remember that the Executive Branch (for what good they do) sets the rules and allows agencies like USPS to make their own rules as well.
- Unfamiliar with that, so I cannot speak to its validity or accuracy.
- I agree, the amount of excessive government spending has been out of control these past two years. Hopefully a change in majority in the House of Representatives will lead to less frivolous spending and prevent us from reaching the debt ceiling again. Now the debt ceiling is not a part of the budget, and congress can set the budget and allocate funds as needed, but the debt ceiling is pretty much our inability to pay back loans and make payments that are needed. This can potentially affect the timely payments of social security payments and salaries for federal employees like myself.

**Stanton Bain**

Field Operations

Congressman Pete Sessions (TX-17)

Office: (254) 633-4500 | Cell: (254) 420-7539



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**From:** Keith A. Lindsey <kalecomm@gmail.com>

**Sent:** Thursday, January 19, 2023 10:16 PM

**To:** Bain, Stanton <Stanton.Bain@mail.house.gov>

**Subject:** Re: Constituent Services for Congressman Pete Sessions

Stanton,

Thank you for the letter. The Congressional Inquiry that y'all put forth on my and my homeowner's behalf was indeed fruitful! Shortly after I last spoke to you I was contacted by Christina Moreno of the San Antonio U.S. Postal Service. Through her efforts, the U.S. Postal Service did indeed replace the broken mailbox!

So, the mailbox has been replaced and me and my homeowners are **very grateful**. I will be following up with a letter to the Congressman mentioning both you and Ms. Moreno's efforts in getting our mailbox replaced. Thank you **very** much!!

Ms. Moreno also told me about the HOA being responsible for replacing these mailboxes. She told me that it was because of a U.S. Postal Service regulation that was not being enforced until September 2022. I have several issues with that:

- No one told us about the HOA being required to replace these mailboxes. How is a HOA supposed to know to replace a mailbox when prior to this one being broken, the U.S. Postal Service replaced them free of charge and didn't notify us of the change in policy/regulation?

- Ms. Moreno told me that if we were not a HOA, that the U.S. Postal Service would be responsible for replacing the mailboxes. The reason she gave was is that the HOA is a corporation and considered a business by the U.S. Postal Service and businesses are responsible for replacing their own mailboxes. However, a business generates revenue and from that revenue they then can replace vandalized mailboxes. The same is not so for a HOA! A HOA is a non-profit corporation and derives it's funds from the dues of it's members who are ordinary homeowners. Like all corporations, we have budgets and as I stated earlier, replacement of mailboxes is generally not in the yearly budget, especially when we didn't know that we were responsible for replacing those mailboxes. That is the definition of an "unfunded mandate" where the U.S. Postal Service requires the mailboxes to be grouped together primarily for the benefit of the U.S. Postal Service, yet also requires the HOA (i.e. the homeowners) to replace or repair any broken mailboxes. Essentially, this is a tax increase on homeowners who belong to a HOA, only the government isn't the one who takes the heat when dues go up, the HOA Board does!
- The Epoch Times has recently reported that the U.S. Postal Service has prevented U.S. Postal Investigators from doing their job on the street where crimes such as post office mailbox vandalism are committed. That makes me ask why should we, as taxpayers continue funding such a scheme where we pay taxes for these services, pay for postage and now have to pay for our mailboxes to be replaced when they are vandalized when at the same time billions of taxpayer dollars have been sent to places like Ukraine? While I understand being charitable and I'm not a fan of Russia, shouldn't the U.S. Government meet it's responsibilities to it's own citizens FIRST before being charitable to another country??
- Just today, the debt limit was reached. Again, billions for Ukraine, but the U.S. Postal Service won't replace mailboxes where the mailboxes are in a HOA. That just doesn't seem right.

I would ask that the Congressman ask these same questions to his fellow members of Congress as well as the U.S. Postal Service. I would be interested in their responses. Getting that U.S. Postal Service policy/regulation changed is something I would ask Congressman Sessions to spearhead.

Lastly, I appreciate your and Congressman Sessions' help in getting our issue resolved. It's good to know that we have such responsive representatives who are willing to help when help is needed. Again, Thank you!!

Best Regards,

Keith A. Lindsey, MBA  
President,  
Owners Association of Bradford Park, Inc.